

FibexAV Privacy Policy

This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you access the [Website Name] website, in accordance with Law No. 13,709/2018 - Brazil's General Data Protection Law (LGPD), as well as the European Union's General Data Protection Regulation (GDPR).

FibexAV is Committed to Protecting and Respecting Your Privacy.

1. Data We Collect

- Personal Data**: name, email address, telephone number, address, and other information voluntarily provided by you.
- Browsing Data**: IP address, browser type, pages accessed, length of visit, visitor origin, cookies, and similar technologies.

2. Purposes of Data Processing

- Provide, personalise, and improve our services.
- Communicate with you, respond to your requests, and send you updates.
- Comply with legal and regulatory obligations.
- Perform statistical and website usage analyses.

3. Legal Basis

Our data processing is based on your consent, the need for the performance of a contract, compliance with a legal or regulatory obligation, and our legitimate interest in improving our services, in compliance with the LGPD and GDPR.

4. Data Sharing

Your data may be shared with trusted third parties, such as service providers, only for purposes related to the purposes indicated here, in compliance with applicable legislation and to protect your rights.

5. Data Subject Rights

According to the LGPD and GDPR, you have the following rights:

Access to your personal data.

Correction of incomplete, inaccurate, or outdated data.

Deletion or limitation of the use of your data.

Withdraw consent, where applicable.

Request information about the processing of your data.

To exercise these rights, please contact us by email at info@fibexav.com

6. Data Security

We adopt technical and administrative measures to protect your personal data against unauthorised access, disclosure, loss, or improper alteration.

7. Cookies and Similar Technologies

We use cookies to improve your experience on the website. You can manage your preferences in your browser.

8. International Data Transfers

If your data is transferred outside of Brazil or the European Union, we will adopt appropriate protection measures in accordance with applicable law.

9. Changes to this Privacy Policy

We reserve the right to modify this policy at any time by posting a new version on this page.

10. Contact

For questions, requests, or to exercise your rights, please send an email to info@fibexav.com